

SCHEDULE 18

PET CARE ESTABLISHMENT

1. In addition to the licensing requirements set out in section 4 of this By-law, an Applicant for a Pet Care Establishment Licence shall supply the following:
 - a) Animal Service Provider Approval;
 - b) Planning Approval; and
 - c) Plumbing Approval, if applicable.
2. Every Pet Care Establishment Licensee shall:
 - a) post in a conspicuous place a list of all services and rates available;
 - b) post in a conspicuous place the types of Animals on site;
 - c) keep records of each incoming and outgoing Animal, including name and address of owner, and date of arrival and departures, if applicable;
 - d) allow any records required by this By-law to be inspected, including inspection by any Officer or by any inspector of the Ontario Society for Prevention of Cruelty to Animals;
 - e) maintain the facility, including the yard and all bedding, in a clean, sanitary, and adequately ventilated condition, and free of vermin and offensive odours;
 - f) ensure facility and operation's floor shall be thoroughly cleaned at least once every day or more often as may be necessary to keep the floor clean;
 - g) ensure that excreta, dead animals, and other waste resulting from keeping Animals, shall be removed from the Licensed Premises as necessary and in accordance with any applicable by-laws, or regulations from the Regional Municipality of Waterloo;
 - h) ensure that all Animals are kept safe and secure;
 - i) ensure all Animals are fed and watered or adequately nourished each day and kept in a clean and healthy condition free of vermin and disease;
 - j) ensure that all Animals are vaccinated as required by law including vaccination against rabies, when applicable;

- k) ensure that all food and water bowls are made of impermeable material, and are cleaned and disinfected daily;
 - l) ensure that the Licensed Premises is adequately lighted with both artificial and natural light;
 - m) ensure that a healthful temperature is maintained at all times for health, welfare, and comfort of every Animal;
 - n) have an attendant on site or on-call with a contact number clearly posted outside of the facility on the property of the Business at all times when Animals are present at the facility; and
 - o) ensure that any Animal medical emergencies or health issues are dealt with in a timely fashion.
3. Every Pet Care Establishment Licensee shall keep the records outline in subsection 2.c), as well as the following, if applicable:
- a) the name, address, and phone number of all persons whom a dog is sold or transferred, and the dates of said transfer;
 - b) dates of arrivals to and departures from the facility of each individual dog;
 - c) breeding and identification records of all whelping bitches, stud dogs, and resulting litters; and
 - d) veterinarian records on every individual dog or other Animal shall be maintained at the Licensed Premises, and a veterinarian shall check and clear all dogs for health and parasites prior to any sale.
4. Doggie Daycares – Class I and Class II, and breeding kennel shall maintain any whelping bitch in a separate accommodation from other dogs and shall provide a space for her and her puppies, or dogs in her litter, that is at least 2.5 times the length and width that would otherwise be required for that dog under this By-law, and a separate space shall be maintained both indoors and outdoors for weaned dogs under the age of four (4) months.
5. Every Pet Care Establishment Licensee operating as breeding kennel shall ensure that the whelping box shall be constructed with four sides and a floor made from impermeable materials.
6. Every Pet Care Establishment Licensee shall ensure that each dog is able to stretch or stand to its full body height and full body length and shall provide the following individual cage or pen minimum space and height per dog and shall securely affix to the front of the cage or pen the maximum weight therefor:

- a) up to 12 kilograms requires a minimum pen floor area of 1.0 square metres and minimum height of 0.8 metres;
 - b) over 12 kilograms and under 30 kilograms requires a minimum pen floor area of 2.0 square metres and minimum height of 0.9 metres; and
 - c) over 30 kilograms requires a minimum pen floor area of 2.5 square metres and minimum height of 2.0 metres.
7. Every Pet Care Establishment Licensee that owns or operates a Breeding Kennel, Boarding Kennel, or Doggie Daycare, shall ensure each cage or pen used for the housing or holding of a dog shall be constructed and maintained so that:
 - a) every dog in the cage or pen may comfortably extend its legs to its full extent, stand, sit, turn around, and lie down in a fully extended position;
 - b) it is not likely to harm any dog therein;
 - c) any dog therein cannot readily escape therefrom; and
 - d) it may be easily cleaned.
8. Every Pet Care Establishment Licensee that operates as a Class II Doggie Day Care shall not operate within 200 metres of any residential zone, unless such Business has been annually licensed and continually in operation at the location since February 13, 2006.
9. Every Pet Care Establishment Licensee shall ensure that the portion of the building being used for the operation has a floor and walls made of concrete or other impermeable material and shall not be made from painted wood.
10. Every Pet Care Establishment Licensee that operates as a Breeding Kennel or Boarding Kennel shall have flooring that is self-draining with a maximum five minute drain time and have a drain opening constructed as a plumbing fixture connected to the sanitary sewer maintained in functioning condition at all times. A plumbing permit is required for the installation of the drain.
11. Every Pet Care Establishment Licensee that owns or operates as a Breeding Kennel, Boarding Kennel, or Doggie Daycare shall ensure an exercise area shall be provided so as to enable each dog to exercise freely and easily so as to maintain physical health and well-being.
12. Every Pet Care Establishment Licensee that has an indoor run in the Licensed Premises shall ensure that the if run does not have heated floors that a bedding box with proper and clean bedding is provided, and that open-air runs are properly fenced and adequately shaded.

13. Every Pet Care Establishment Licensee shall ensure that any yards and runways associated with a Breeding Kennel or Boarding Kennel operation shall be completely with a solidly constructed fence, so as:

- a) to obstruct fully the visibility of the neighbouring properties from the dogs as reasonably possible given the grade of the property and shall follow the City's fencing restrictions; and
- b) to prevent the dogs from escaping from the Licensed Premises; and

14. Every Pet Care Establishment Licensee shall ensure that yards and runways associated with the Licensed Premises are cleaned at least once daily, when in use.

15. The provisions of this schedule shall not apply to:

- a) a veterinary hospital, clinic, office or veterinary service lawfully operated and supervised by a veterinarian licensed to practice in Ontario;
- b) an animal shelter operated by the Animal Services Provider;
- c) premises registered as a research facility in accordance with *Animal for Research Act*;
- d) a Pet Shop Licensed by the City provided that the Pet Shop does not offer for sale or sell any dog other than through an adoption program under which no dog is kept at the Pet Shop between the hours of 12:00 am and 5:00 am; and
- e) dogs owned by the Animal Services Provider and being fostered in a dwelling unit at its request.